

Tech Tip Tuesday (August 5, 2025)



It's that time again...

This school year's first tech tip has helpful reminders about **where** and **how** to get help with district technology. Take a minute and review some common questions with our district technology resources.

~~ Get some help! ~~



For ANY tech request, question, or problem, the best place to start is by contacting the District IT Helpdesk. There are 3 ways to submit an IT request:

Method #1 (PREFERRED): Log into the [ULUSD IT Helpdesk](#) with your ULUSD Google account. To access the website, click [HERE](#). Click the "Login" button, and choose the Google button to sign in with your ULUSD Google account. Once signed in, click "New Support Ticket". You can also view your previously submitted tickets, and review solutions to common problems.

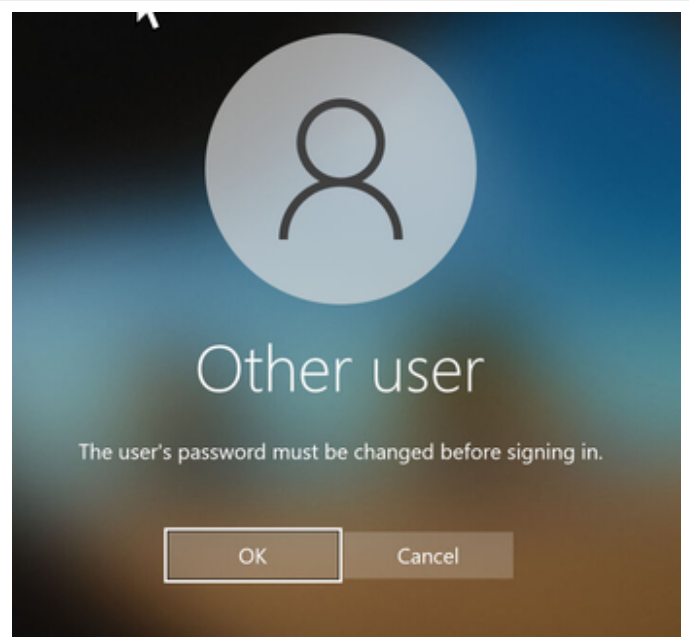
Method #2: Download the [iOS](#) or [Android](#) ULUSD IT Helpdesk app for your mobile phone

Method #3: To submit a new IT request via email, simply send an email to support@ulusd.org. Remember to include the problem description and anything else needed to resolve the issue!

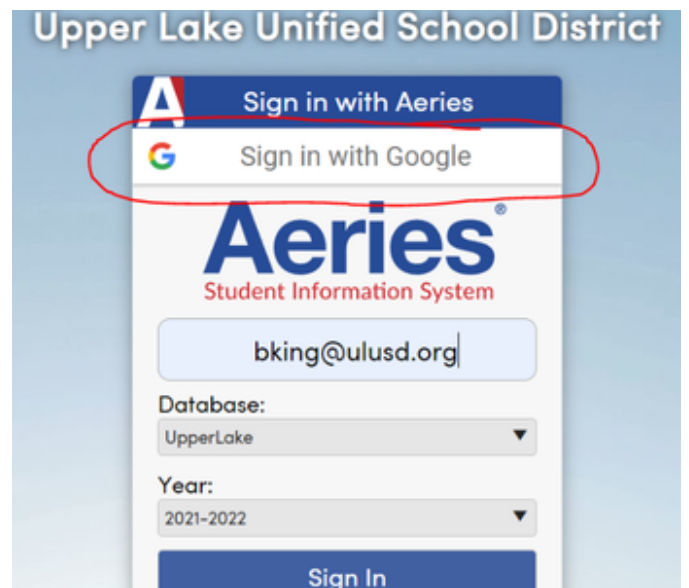
Want more?

Check out some of our popular and most requested topics:

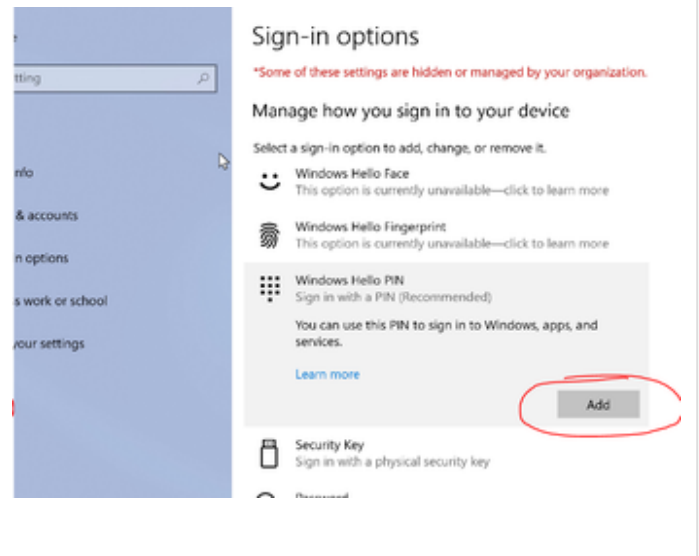
1) [Logging in to Dell Boards and laptops](#)



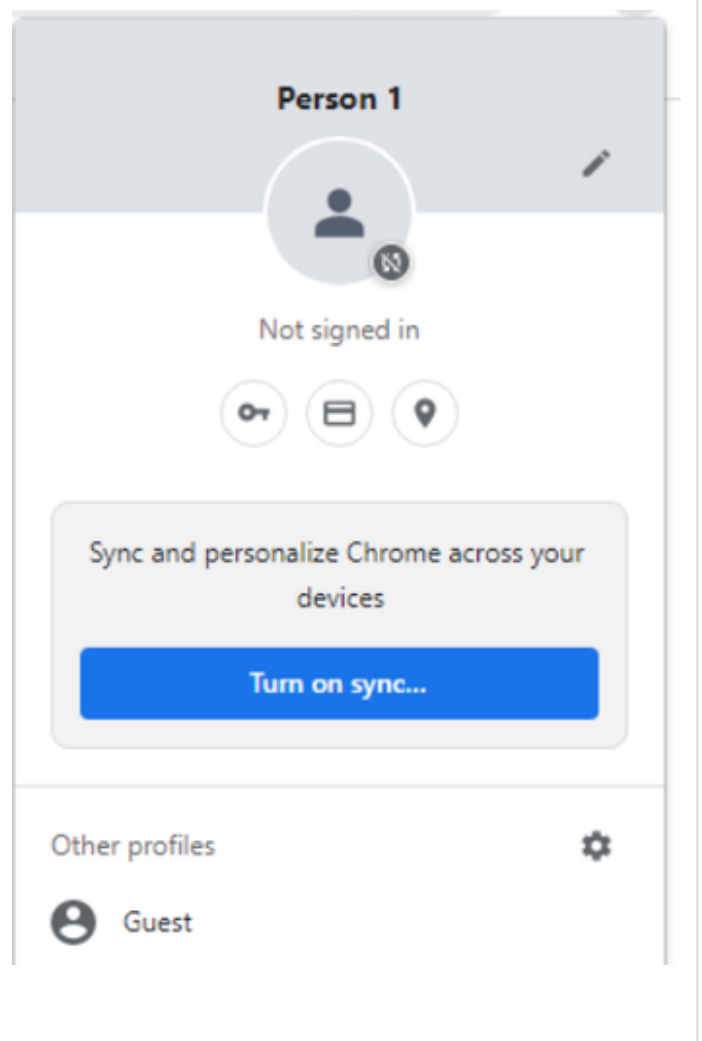
2) [Access Aeries using your Google account](#)



3) [Simplify logging in with PIN sign-in](#)



4) [Sync computers using Google Chrome](#)



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